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Warranty

General

BH Woodturning Ltd. (hereafter called BH) warrants all its stair rail and components sold under this warranty (except those products expressly excluded from this warranty) for a period of 1 year from the date of shipment. It is presumed that at the time of shipment to be of good material and workmanship and to be free of defects which would render said stair rail and components unserviceable or unfit for their intended or recommended use.

Wood is a natural product and will contract, expand and bend over time. Appropriate finishing is required for any claim to be considered valid, which includes timely sealing after the materials have arrived at the job site. A basic good finish for any wood surface can be described as a base coat or coats, build coats and top coats. For more information on finishing, please contact BH or see our website for suitable finishing instructions.

This warranty extends only to the first purchaser at the wholesale level of product and may not be enforced by any other person to whom the product is transferred.

Any implied warranties which the purchaser may have are limited in duration to one year from the date of shipment.

BH will, at its option, either (1) repair product (2) replace product (3) refund the price received by BH for the product. Written notice of any claim under this guarantee must be given to BH promptly when discovered and in any event within the above stated 1 year period.

There are no warranties that extend beyond the foregoing and the manufacturer's sole responsibility under this warranty is stated herein. BH shall not be liable for consequential, indirect or incidental damage, or for any amount in excess of the manufacturer's price for the product involved, whether the claim is for breach of warranty or negligence.

BH Woodturning Ltd.